

**Abio Power LTD**

Supplier License No: Π017-2020

TSOC Participant No. 10056

Larnakos Avenue 62, 2101, Aglantzia, Nicosia

Tel: +357 22 278877 | Email: info@abio.com.cy

**COSTUMER REQUEST/ COMPLAINT FORM****TO: Abio Power LTD**

Larnakos Avenue 62, 2101, Aglantzia, Nicosia

Tel: +357 22 278877 | Email: info@abio.com.cy

**Form Number: AB-07.01****CUSTOMER DETAILS**

Company Name:

Company Registration No. (HE):

Mailing Address:

Post Code:

City/ Village:

District:

Name of Contact Person:

Business Phone:

Mobile Phone:

E-mail Address:

**PREMISES DETAILS**

Premises Address:

Post Code:

City/ Village:

District:

Meter No.:

Account No.:

Tariff:

Install. Load (kVA):

**REQUEST****COMPLAINT**New connection Invoice Charges Rename (Business Rename) Late receipt of bill Change of meter usage Contact with Partners Network Change of Billing Address Contact with Abio Power Customer Service Power Supply Interruption (by customer) Delay in processing a request Account Clarification Other Termination of Contract Rechecking Indications Other **DESCRIPTION OF REQUEST/ COMPLAINT**

Date

Customer Signature/ Company Stamp

**Note:** This form should be sent to the e-mail address info@abio.com.cy or by post to: Larnakos Avenue 62, 2101, Aglantzia, Nicosia